



*We heal and inspire the human spirit.*

**To:** PHP and IOP Partners

**From:** Provider Relations

**Date:** April 16, 2026

**Subject: Discontinuation of Behavioral Health Services – PHP and IOP Coverage for Members Over Age 21**

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After careful review of state guidance, including DHCS and APL 22-006, **IEHP has determined that Partial Hospitalization Program (PHP) and Intensive Outpatient Program (IOP) services for members age 21 and older — except for services related to eating disorders and substance use disorders — are not covered benefits under the Health Plan.**

As both Riverside and San Bernardino Counties offer services similar to PHP and IOP to meet our members' needs, we will discontinue coverage for these services.

**Effective May 1, 2026, all new referrals for PHP and IOP will be directed to the appropriate County (Riverside or San Bernardino) based on the member's residence.** The Integrated Transitional Care (ITC) BH team and our Integrated Care Management teams will collaborate directly with County staff to ensure each member is connected to services that best meet their needs.

★ Please note, **members with an active authorization will continue receiving services under their existing IEHP authorization until they are discharged from the program or their authorization expires.**

#### **How to Refer Members:**

1. Providers may refer members directly to County Behavioral Health for IOP/PHP or similar services by sending the completed [Transition of Care Tool for Medi-Cal Mental Health Services](#) to: [DGBHCountyCareCoordination@iehp.org](mailto:DGBHCountyCareCoordination@iehp.org).

The Transition of Care Tool for Medi-Cal Mental Health Services form is also available at: [ProviderServices.iehp.org](#) > Resources for Providers > Forms > BH

2. To access Specialty Mental Health Services, please contact the member's county mental health department directly:
  - Riverside County: (951) 955-2100
  - San Bernardino County Department of Behavioral Health: (888) 743-1478

If you have questions or would like to discuss how this transition may affect your organization or the members you serve, please reach out to our Integrated Transitional Care Behavioral Health Team at [dgitcbehavioralhealth@iehp.org](mailto:dgitcbehavioralhealth@iehp.org).

We sincerely appreciate your continued partnership and your commitment to the well-being of our members.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

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